Developing Authentic Leadership



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Authentic Leadership, M Crawford Heitzmann, GSW Paris 2014

What is leadership?

• Leadership is "a process of <u>social</u> influence in which one person can enlist the aid and <u>support</u> of others in the accomplishment of a <u>common task</u>".

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Is there a recipe for leadership?

- establish a clear vision
- share that vision with others so that they will follow willingly
- provide the information, knowledge, and methods to realize that vision
- coordinate and balance the <u>conflicting interests</u> of all team members and stakeholders.

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How to become a leader in four simple lessons?

- Not possible.
- Unlike <u>management</u>, leadership cannot be taught
- But it can be <u>developed</u> in an accelerated way, or enhanced through <u>coaching</u> and <u>mentoring</u>.

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How to recognise a leader?

• A leader <u>steps up</u> in times of crisis, and is able to <u>think and act</u> <u>creatively</u> in difficult situations.

 Leaders have <u>followers</u>, who adopt their <u>ideas</u>, help achieve their <u>vision</u>.

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Why do people follow leaders?

Because they <u>trust</u> them
Because they <u>respect</u> them
Because they believe that they will take them to a better place

• Because they are <u>excited</u> by their ideas and <u>identify with their vision</u>

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Authentic leadership

• Authentic leadership is a sort of <u>natural resonance</u>, which is brought to life in a crucible of <u>real</u> <u>life experience</u>, <u>suffering</u>, and <u>humility</u>.

•That « natural resonsance » is what empowers a leader's <u>communication.</u>

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Real life experience

- Accept responsability, as young as possible.
- Deliver on commitments (<u>entrepreuner</u>).
- Understand what « devil in the details » means (empathy, respect).
- Feel what it is to be the last one standing, who has to deliver (perseverance).
- Study the people around you, in the team. What are their motivations?

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Suffering

- Life's worst experiences are often the most important for shaping who you are.
- Spend time in the desert. Eyes on the horizon, one foot in front of the other.
- Eleanor Roosevelt, Nelson Mandela, Ghandi visions formed by periods of solitude and suffering
- «Subjugating» own comfort to a higher cause.

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Humility

- Leaders are <u>not better</u> than the others.
- <u>Respect followers.</u> The world needs more followers than leaders.
- No matter how knowledgeable you are, you can always <u>learn ten things</u> from the person in front of you in the metro.
- <u>Listen twice as much as you talk.</u> Hear the messages, distill the meaning.

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Honesty

- Keep communication real with your teams, based on fact and potential.
- Keep old friends who will challenge you, keep you grounded.
- Don't get sucked into hype
- Challenge yourself to <u>regular reality</u> <u>checks</u> – get out of your comfort zone (eg - change country, language, métier...)

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Resonant Communication

- Communication that resonates with those listening, because it <u>taps into the listeners'</u> <u>own emotional needs.</u>
 - Need to be recognised (ideas heard)
 - Need to <u>exist</u> (reassurance, future)
 - Need to feel in <u>control</u> (feel part of action)
 - Need for <u>security</u> (protection, navigation)

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Authentic leadership

- Founded in real expertise, real experience, real value-added (credibility)
- <u>Built up with values</u> which stress the common interest over personal ego (trust)
- Tested and renewed everyday, by « walking the talk, » staying humble and available, listening (relevance)

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