

Where Did Workers Go During the Pandemic?

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**Global Diversity Colloquium
Washington, DC**

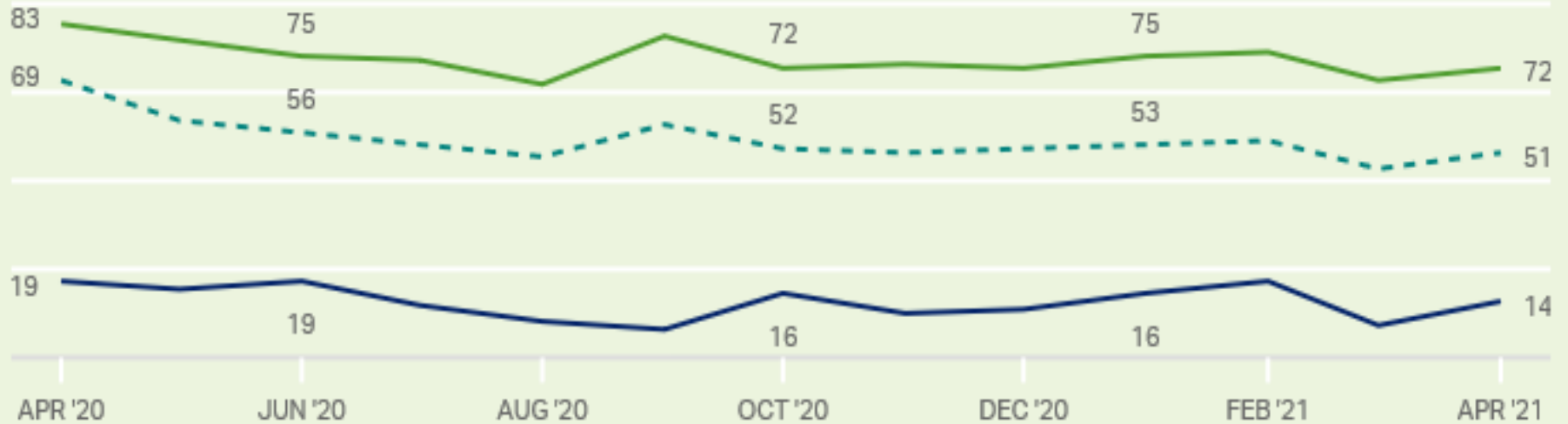
September 9, 2021

U.S. Employees Working From Home

U.S. Employees Working From Home, by Job Type

Work from home 10% or more of the time

— White collar — Blue collar - - - Total



Based on full-time employees who work for an employer

GALLUP PANEL

Source: Gallup Panel, May 2021

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'High-Propensity' Business Applications Week of Oct. 5, 2020



USA: 29,920 (27.9% YoY)

PA 900 (47.5%)

DE 240 (60.0%)

MD 550 (27.9%)

DC 100 (42.9%)

VA 620 (21.6%)

WV 70 (16.7%)

High-Propensity Business Applications 2020 Week 41 over 2019; Source: U.S. Census Bureau; Graphic: Technical.ly

Automation-Ready Industries

HEALTHCARE

Telehealth doctor visits replace the traditional annual physical by 2025

REAL ESTATE

All new construction of multi-family homes beginning in 2021 will include coworking spaces

FINANCIAL SERVICES

Integration of tokenization technology to better secure and track individual purchases and transactions by 2023



MANUFACTURING

Full adoption of Supply Chain 4.0 by 2025

RETAIL

Retail ecommerce sales account for more than a third of total retail spending by the end of 2020

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